

Information about cabin crew members' strike on October 26 and 27

Madrid, 22 of October of 2009

Because of the strike called by the CTA and SITCPLA cabin attendants unions, Iberia is cancelling some flights scheduled for 26-27 October, since they are not covered by the minimum services requirement established by Spanish authorities.

However, Iberia code series flights IB5000, IB8000 and IB7000, operated by Vueling, Iberia Regional/Air Nostrum and other airlines using Iberia codes, will NOT be affected. Flights to and from the Canary Islands and the Balearic Islands will also operate normally, as will almost all Iberia's long-haul flights.

Iberia customers with tickets for these days may check [here to see if their flights are affected](#) (there are listed in the order of the flight numbers). If your flight has been cancelled, please contact the travel agency where you bought the tickets or, if you bought the tickets directly from Iberia, call our [help line](#), so you can be offered travel alternatives.

Iberia regrets the inconveniences caused, and we will do all we can to minimize them.

More Flexible Fares

Iberia has decided to make fares more flexible to facilitate changes for customers who had planned to travel on the days of the strike.

Customers with Iberia IB075 tickets with stages of any flight taking place during the strike days may change or cancel their tickets without penalty, regardless of the fare. This does not apply to flights by other carriers using Iberia codes (IB7000 to 8999 and IB5000 to 5999) since, as mentioned above, these flights will operate normally.

Refunds and change of dates are allowed through November 15, 2009, and new tickets may be issued for travel until March 31, 2010. Changes of flying dates are subject to availability of seats in the same class and with the same fare as the original ticket.

However, the airline is trying to avoid an unjustified strike and is calling on the responsibility of the unions organising the strike to cancel it.